

Alloy Metals, Inc.

CUSTOMER SATISFACTION SURVEY

Thank you for your recent purchase. Our goal here at Alloy Metals, Inc. is to achieve Superior Customer Service and Satisfaction. In order to achieve this goal we must continually monitor our system and process for improvements and are asking for feedback from our Customers. Please take a few minutes to complete this survey to help us better serve you in the future.

Please Fax back your completed survey at 203.949.2626 or via mail to: Alloy Metals, Inc.
34B Barnes Industrial Road South, Wallingford, Connecticut 06492

Company Name _____

Address _____

Person Responding & Title _____

This survey is in regards to Invoice # _____

Please rate each question 1-5 (1=Poor to 5=Excellent):

How would you rate our service [] _____

Did you receive your order on time [] _____

Did we meet all your requirements [] _____

Was your Sales Person friendly & helpful [] _____

What was the deciding factor to use Alloy Metals, Inc. for your Metal needs?

Please give us any suggestions that you may have to better serve you in the future.

Thank you for taking the time to complete our survey, your help is greatly appreciated.

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